

WS-03478A-12-0307



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ORIGINAL

ARIZONA CORPORATION COMMIS

UTILITY COMPLAINT FORM

Investigator: Scott Friedson

Phone: (602) 364-1065

Fax: (602) 542-2129

Priority: Respond Within Five Days

2013 JAN 2 PM 3 28

Opinion No. 2013 - 107571

Date: 1/2/2013

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Sharon Last: Davis

Account Name: Sharon Davis

Home: (928) 373-8798

Street: 14275 E. 49th Drive

Work:

City: Yuma

CBR:

State: AZ Zip: 85367

is:

Utility Company: Far West Water & Sewer, Inc.

Division: Water

Contact Name: Roxanne Fiddes

Contact Phone: (928) 342-1238

Nature of Complaint:

OPPOSED*****WS-03478A-12-0307*****SEWER

Dec.27, 2012

Att. Docket No. WS-03478A-12-0307

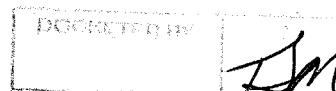
This is in response to the letter we received concerning an increase on or sewer bill from Far West by 188.05%. At present, everyone on the Farwest Water district is paying \$21.75 per month. The majority of these customers are only here during the winter months and are retired and on a limited income. This will be a real hardship on a most of us. The result of such an increase win most likely force a lot of these people to sell out and leave the area. This would not only cause more of a problem for Far West but also the entire community of Yuma.

It has been rumored that Hank Schiecart predicted that upon his death his daughter's (the present owners of Far West Water) would be bankrupt within 10 years of his death. That prediction is now coming true. It is very evident to see the reason for their financial problems. It has been total mismanagement on their part and now they expect us to pay for their mistakes. They kept adding more subdivisions and knew at the time the existing sewer treatment plant was not adequate to handle all the extra residences. Even so they went full speed ahead. It is my understanding that when the red light is flashing at the little sub stations scattered around the foothills, it means the tank is full and needs to be pumped. We have seen trucks hauling sewer from these locations for the past 6 or 7 years. I know some of it is being hauled over to the sewer plant at the Par 3 golf coarse and also to the new plant at the Los Barracks. This is a very common sight during the winter months. The only solution to the problem has to be that someone else take over the Far West Water Company. With proper management, I believe it could be a profitable and successful company.

Yours Truly,
Sharon Davis
14275 E. 49 Dr. Yuma, Az. 85367
Phone: 928-373-8798
End of Complaint

Arizona Corporation Commission
DOCKETED

JAN 02 2013



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Utilities' Response:

Investigator's Comments and Disposition:

Comments entered for the record and filed in Docket No. WS-03478A-12-0307. CLOSED.

End of Comments

Date Completed: 1/2/2013

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